





— LUXURY ALL INCLUSIVE —

CANCUN MEXICO







BECAUSE ONSISLOVESU

Oasis Hotels & Resorts has the advisory and certifications of Cristal International Standards®: cristalstandards.com



POSI Check COVID-19 Certification to prevent the spread of infection. Features the measures recommended by the main international organizations (WHO, WTTC, and EPA).

* POSI: Prevention of the Spread of Infection Audit Protocol.



Cristal International Standards Certifications* to verify the hygiene and sanitization of rooms, in addition to the back-of-the-house protocols.

OTHER OASIS HOTELS & RESORTS CERTIFICATIONS:







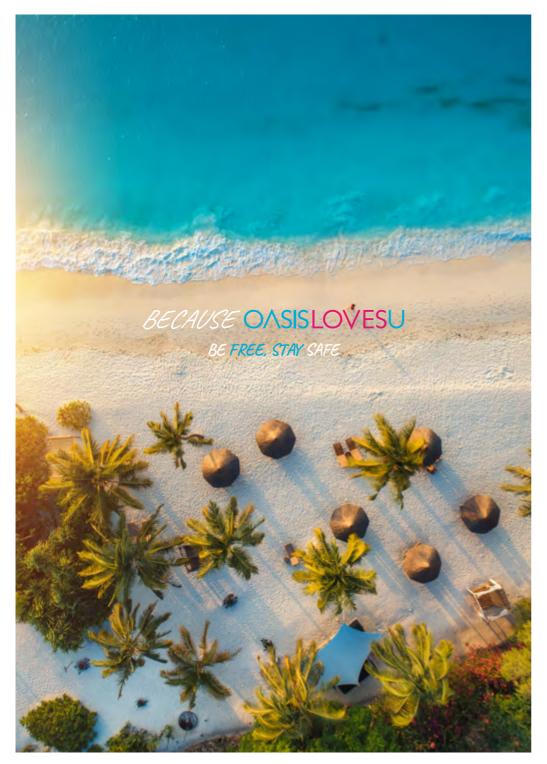












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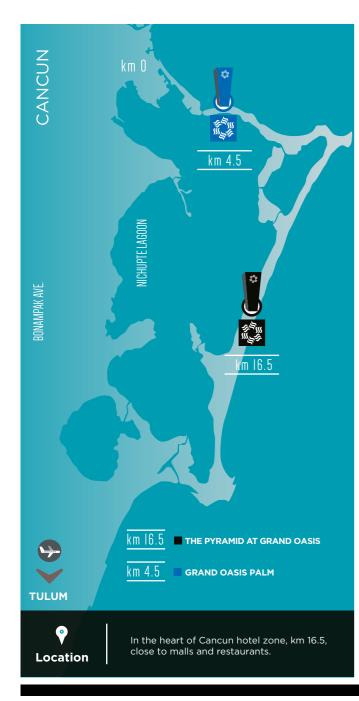


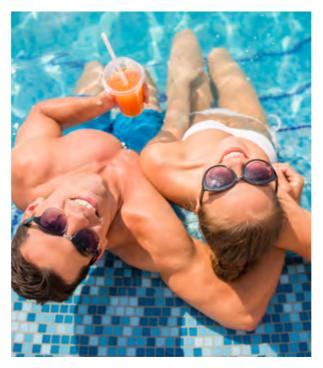
THE PYRAMID AT GRAND OASIS



THE SIAN KA'AN AT THE PYRAMID







THE PYRAMID AT GRAND OASIS

LUXURY ALL INCLUSIVE

Luxury, comfort and wide spaces; the features of these all-inclusive resort, nestled on one of the most beautiful beaches in Cancun

The Pyramid offers daytime and nightime experiences, an assortment of activities, shows, and haute cuisine restaurants to surprise the most demanding guest.

Even though this resort offers entertainment and gastronomy to enjoy with family, it also boasts exclusive adults-only areas, with restaurants, shows, and relaxation zones.

In the beautiful suites, you'll find an exquisite luxury that blends with unique views to admire from your private plunge pool or Jacuzzi.





HIGHLIGHTS

- Luxurious family all-inclusive resort, with adults-only exclusive areas.
- 323 rooms and suites with ocean or sunset views.
- Wide array of all-inclusive culinary options: gourmet restaurants. Mexican, Italian, Japanese, international, seafood, sushi, and snacks.
- Restaurants ranked in TripAdvisor's Top 10 in Cancun and Mexico.
- 1, 312 feet long pool.
- · Wide beach clubs: Bali beds, lounge chairs and pools, with drinks & snacks service.
- Extensive beach with 2, 132 feet of white sand.

THE SIAN KA'AN AT THE PYRAMID ADULTS-ONLY

- Sian Ka'an suites with Jacuzzi
- Benazuza restaurant, for the third year in a row positioned in the 1st place of TripAdvisor's ranking in all Mexico.
- Adults-only restaurants & bars: The White Box, Benazuza Lounge Bar, Fountainebleau, Havana Cigar Corner, among others.
- Adults-only entertainment: Red Cabaret, Red Casino and Red Kinky.
- Adults-only relaxation areas: Sensoria Health & Spa and Kin Ha Beach Club & Spa.







OASIS WELCOME & CHECK-OUT PROTOCOLS



- Fully digital guest check-in available
- Temperature controls through thermal cams at the hotel entrance.
- New luggage sanitization technologies to apply upon guests arrival.
- Receptions with wide lounge-style areas, check-in process with controlled access to avoid crowds, and safety distance signs on the floor.
- Separation screens at the reception areas and use of masks for personnel.
- Hydroalcoholic gel dispensers available for guests in all areas.
- Express digital check-out and express check-out machines with wide space between them, available for guests.



BECAUSE ONSISLOVESU









- We guarantee that each room is fully sanitized prior to the guest's arrival. We use Environmental Protection Agency (EPA) registered products.
- Once the room has been sanitized, we place a door tag safety seal, which breaks upon the guest's first entrance.
- We implemented **contactless** room door open systems (proximity locks).
- New operation, cleaning, and room setting standards, adapted for the total safety of our guests.
- Upon arrival of our guests all in-room amenities are totally new and sealed.
- Elimination of in-room printed materials.

BE FREE, STAY SAFE



BECAUSE ONSISLOVESU





SUITES









ROOMS







- PYRAMID OCEAN FRONT
- PYRAMID OCEAN VIEW
- PYRAMID SUNSET VIEW
- PYRAMID STANDARD





EXCLUSIVE RESTAURANTS

RESTAURANT		DESCRIPTION	BREAKFAST*	LUNCH*	DINNER*	INDOOR	OUTDOOR
Market Place * BITES ** COURMET	BITES	Food hall	1	ſ	ſ	ſ	
Careyes GRILL & SEAFOOD	CAREYES	Seafood & Grill		ſ	J	ſ	1
THE PYRAMID BEACH CLUB	THE PYRAMID BEACH CLUB	Ceviches & wraps at the beach		ſ			1
★ BENAZUZA RESTAURANTE	BENAZUZA BEST FINE DINING RESTAURANTS	Techno-emotional cuisine with mexican nuances			ſ	ſ	
FONTAINEBLEAU Cocktail Bar	FONTAINEBLEAU	A la carte breakfast ADULTS-ONLY	ſ			ſ	
RESERVATION REQUIRED		*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE					









OTHER RESTAURANTS INCLUDED



	RESTAURANT	DESCRIPTION	BREAKFAST*	LUNCH*	DINNER*	INDOOR	OUTDOOR
MAKI TACO	MAKI TACO EXCELLENCE CERTIFICATE FROM 2017 TO 2020.	Mexican-japanese fusion		ſ	ſ	1	1
CDOS LUNAS	DOS LUNAS	Italian restaurant			ſ	1	1
B A H I A	ВАНІА	Steak house			ſ	1	
Sarape RESTADIANTE PONE	HACIENDA SARAPE	Mexican restaurant		1	1	1	1
tun•Kul	TUN KUL	Food hall: Buffet Mexican area Asian area American area (bites)	1	ſ	ſ	1	1
IL FORNO DOS LUMAS	IL FORNO DOS LUNAS	Pizza y pasta		ſ	ſ	1	1
LA PLACITA	LA PLACITA	Fast food: burgers, chicken, tacos & tortas		1			1
Grill & Scafood	COCOA HIPPIE CHIC	Grill, sushi & wraps		1			1
THE WHITE BOX GASTROBAR	THE WHITE BOX EXCELLENCE CERTIFICATE FROM 2017 TO 2020.	Mediterranean gastrobar		1		1	1

4 24-HOUR ROOM SERVICE

*SCHEDULES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE



RESTAURANTS





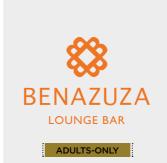




EXCLUSIVE BARS



















OTHER BARS INCLUDED











OASIS PROTOCOLS FOR FOOD & BEVERAGES







- Less tables in restaurants. All tables are separated considering the safety distance standards.
- Groups of 5 or more persons shall book in advance, allowing our staff to place the tables.
- Contactless menus available at the Oasis app or through a QR code.
- New operation, setting, and table cleaning standards, adapted for the total safety of our guests. All tables and chairs will be sanitized before and after each guest.
- Hydroalcoholic gel dispensers available at every food & beverages consumption center.
- All food & beverages collaborators have been trained to avoid contact with food. Mandatory use of masks.





BECAUSE ONSISLOVESU



KIDDO ZONE





WORLD-CLASS EVENTS



Some events are included for guests of Oasis Hotels & Resorts, while others may require a preferential rate. For more information ask your Oasis Hotels & Resorts representative.













OASIS PROTOCOLS FOR COMMON AREAS





- New operation and furniture setting standards at common areas. All tables, chairs, and sunbeds at indoor and outdoor common areas and beaches will keep the safety distance.
- Application of new technologies and products for sanitizing surfaces, elevators, furniture, buttons, and railings. Use of products registered by the Environmental Protection Agency (EPA).
- Hydroalcoholic gel dispensers available in all common areas.
- Graphic information regarding safety hygiene protocols displayed in all areas.
- In all activities carried out at indoor and outdoor common areas, a safety distance will be kept between guests.
 Reduction of attendants to all entertainment centers in order to avoid crowds.





BECAUSE ONSISLOVESU



MICE

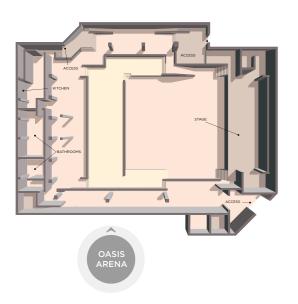


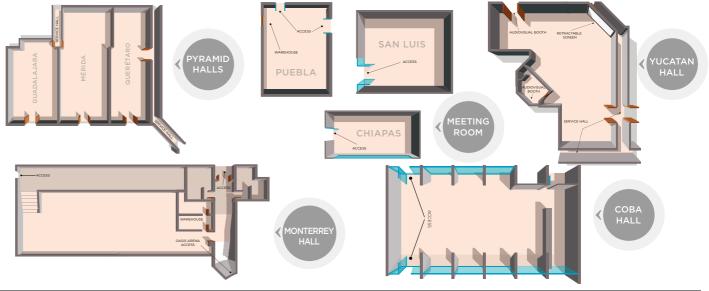
REGARDLESS OF YOUR EVENT'S SIZE, THE PYRAMID AT GRAND OASIS HAS THE **PERFECT HALL TO** ORGANIZE IT.

From a 20-executives meeting to a training event for 2,500 collaborators; from a corporate workshop to an international convention; whether it is a day of meetings or a commemoration celebration... with The Pyramid at Grand Oasis, your event's success is guaranteed.

COVID PROTOCOL. BETWEEN 25% AND 50% REDUCTION OF THE HALL'S CAPACITY, ACCORDING TO EACH HALL AND KIND OF SETTING. MAXIMUM CAPACITY

HALL		sq ft	U-SHAPE	SCHOOL	IMPERIAL	AUDITORIUM	COCKTAIL	BANQUET
OASIS ARENA		19,067	85 CENTRAL AREA	1,075	95 CENTRAL AREA	2,500	3,000	1,300
MONTERREY		1,803	45	80	50	140	130	80
YUCATAN		3,661	40	160	60	280	300	160
GUADALAJARA	PYRAMID	811	32	48	36	100	100	60
QUERETARO	HALLS	936	36	32	40	90	80	50
MERIDA		1,140	40	60	50	130	120	80
PUEBLA		293	15	20	20	20	N/A	N/A
CHIAPAS	MEETING ROOM	259	20	20	24	20	N/A	N/A
SAN LUIS		515	12	12	12	24	N/A	N/A
СОВА		2,368	50	96	60	200	250	130







- The safety distance will be kept at all group areas and halls. Digital pre-registration available for all attendants in order to avoid crowds.
- New operation, hygiene, and setting standards implemented in order to guarantee the safety distance between participants. Less attendants at the different halls.
- The halls, furniture and equipment are cleaned and sanitized before and after each event.
- Exchange of printed materials will be reduced.
- The coffee break services will comply with the criteria applied to the food and beverages area, providing assistance of our collaborators at all times.
- All collaborators have been trained in order to avoid contact with guests, food and beverages. Mandatory use of masks for our staff.

ONSISLOVES SPACE





BECAUSE ONSISLOVESU



WEDDINGS & HONEYMOONS

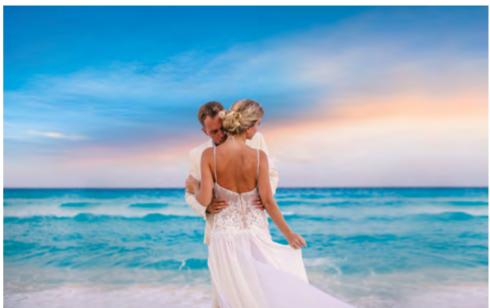


PRIVILEGES OF GETTING MARRIED IN THE PYRAMID:

- WEDDING GAZEBO AND EXCLUSIVE AREAS FOR BANQUETS.
- LOCATIONS ON THE BEACH WITH SPECTACULAR SUNSETS.
- SPECIAL PACKAGES FOR HONEY MOON AND WEDDINGS AVAILABLE.
- WEDDING PLANNER.

WE TAKE CARE OF YOU IN EVERY LITTLE DETAIL...
CONTACT US: oweddingsweb@oasishoteles.com











VIAJES CARIBE MAYA AND THE O PHOTO

TOURS & ACTIVITIES

Ask your Viajes Caribe Maya representative about the wide variety of activities and tours to enjoy the destination to the fullest:

- Tours to the Maya archeology sites
- Water activities
- Adventure tours
- Theme parks
- * We have information & reservation booths available at the resort.







THE O PHOTO



Professional photography and video services, available through The O Photo. For more information, visit the The O Photo both at the hotel.





OTHER SERVICES



RECEPTION



CURRENCY **EXCHANGE**



MULTIL INGUAL STAFF



SECURITY



PARKING LOT



BELL BOY



ON CALL



AGENCY



LAUNDRY



BARYSITTING



SERVICE





SIAN KA'AN ROOMS & SUITES ADULTS-ONLY



- CHECK-IN & CHECK-OUT EXCLUSIVE AREA
- SIAN KA'AN SNACKS AND DOMESTIC & IMPORTED DRINKS









SIAN KA'AN ROOMS & SUITES

ADULTS-ONLY









LEVELS OF ADULTS-ONLY ROOMS & SUITES



SIAN KA'AN MASTER SUITE SIAN KA'AN JUNIOR SUITE SIAN KA'AN STANDARD

- JACUZZI INSIDE OR AT THE TERRACE (SIAN KA' AN MASTER SUITE)
- PERSONALIZED ATTENTION
- CHECK-IN & CHECK-OUT WITH EXCLUSIVE CONCIERGE
- EXCLUSIVE FACILITIES & BENEFITS
- EXCLUSIVE AMENITIES

SIAN KA'AN "THE DOOR TO PARADISE" IN MAYAN LAGUAGE

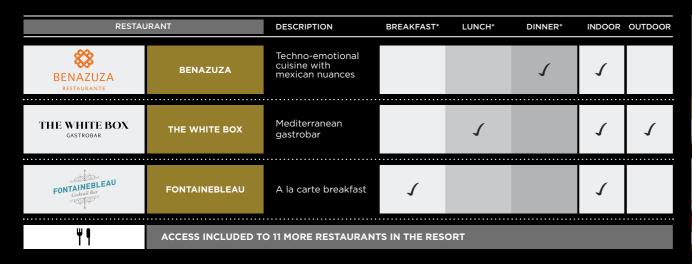




THE SIAN KA'AN AT THE PYRAMID

RESTAURANTS

ADULTS-ONLY









Travelers' Choice 2020

"Best Fine Dining Restaurants"







■ THE SIAN KA'AN AT THE PYRAMID

BARS ADULTS-ONLY

ВА	R	DESCRIPTION	INDOOR	OUTDOOR
BENAZUZA LOUNGE BAR	BENAZUZA LOUNGE BAR	• Cocktails	1	
FONTAINEBLEAU Cooked Bor	FONTAINEBLEAU	• Domestic & imported spirits	ſ	1
havana CIGAR CORNER	HAVANA CIGAR CORNER	Premium drinks, cigars (5) and cigarettes	1	
Red Kinky Night Club Night Club	RED KINKY NIGHT CLUB		1	
Red Havana Night Club	RED HAVANA NIGHT CLUB	Cocktails Domestic & imported drinks	1	
e v	COYOTE LOCO		1	
Ÿ	ACCESS INCLUDED	TO 8 MORE BARS IN TH		









■ THE PYRAMID AT GRAND OASIS



■ THE SIAN KA'AN AT THE PYRAMID

AREAS ADULTS-ONLY

EXCLUSIVE ADULTS-ONLY AREAS IDEAL FOR RESTING AND RELAXING



BODY MASSAGES & TREATMENTS

SPA SERVICES WITH EXTRA CHARGE \$







- BODY MASSAGES & TREATMENTS BY THE SEA
- BALI BEDS & TREATMENTS BY THE SEA
- GYM BY THE SEA

SPA SERVICES WITH EXTRA CHARGE \$





ENTERTAINMENT SOLO ADULTOS



■ THE PYRAMID AT GRAND OASIS



■ THE SIAN KA'AN AT THE PYRAMID



DINNER SHOW

STAGE PRESENTATION WITH BURLESQUE-STYLE ATMOSPHERE AND DINNER

* RESERVATION REQUIRED



BURLESQUE-STYLE SHOWS WITH BAR SERVICE

* RESERVATION REQUIRED



24-HOURS EXCITING GAMBLING GAMES

GAMES & CONSUMPTION WITH EXTRA CHARGE \$

★ RESERVATION REQUIRED















THE PYRAMID AT GRAND OASIS



■ THE SIAN KA'AN AT THE PYRAMID

ROOMS & SUITES

- **61** PYRAMID SUITE
- 66 PYRAMID OCEAN FRONT
- 28 PYRAMID OCEAN VIEW
- **32** PYRAMID SUNSET VIEW
- **56** PYRAMID STANDARD

SIAN KA'AN ROOMS & SUITES

- 16 SIAN KA'AN MASTER SUITE (WITH JACUZZI)
- 8 SIAN KA'AN JUNIOR SUITE
- 56 SIAN KA'AN STANDARD

	PYRAMID	SIAN KA'AN
• PRIVATE CHECK-IN AND CHECK-OUT • EXPRESS CHECK-IN AND CHECK-OUT	1	1
EARLY CHECK-IN AND LATE CHECK-OUT: SUBJECT TO AVAILABILITY	1	1
JACUZZI INSIDE OR AT THE TERRACE: *AVAILABLE IN SIAN KA'AN MASTER SUITE	_	/ *
ROBES AND SLIPPERS		1
1 KING SIZE BED OR 2 DOUBLE BEDS	1	KING SIZE
BATH AMENITIES AND TOWELS	1	1
24-HOUR ROOM SERVICE	ſ	1
WIFI: 1 CODE PER GUEST USB PORTS	1	1
IRON & IRONING BOARD	1	1
SAFETY BOX	1	1
HD FLAT SCREEN	1	1
AIR CONDITIONING	ſ	1
HAIRDRYER	1	1
OASIS TABLET OR CONSOLE WITH RADIO ALARM CLOCK	1	1
COFFEE MAKER		1
MINIBAR: STOCKED UPON ARRIVAL, WITH WATER, BEERS, SOFT DRINKS, AND SNACKS	<u> </u>	



FACILITIES & SERVICES

■ THE SIAN KA'AN AT THE PYRAMID









Ψ ¶	RESTAURANTS 3 ADULTS	14
Ψ ¶	RED CABARET DINNER SHOW ADULTS ONLY	\checkmark
Ÿ	BARS 6ADULTS	14
VIP ***	SIAN KA'AN LOUNGE SIAN KA'AN EXCLUSIVE	1
Ė	OASIS PLUS CUSTOMER SERVICE	/
F	POOLS	1
	GRAND PLUS BEACH CLUB	/
	KIN-HA BEACH CLUB & SPA: BALI BEDS WITH BUTLER SERVICE AVAILABLE SPA SERVICES BY THE SEA \$ ONLY	1
	THE PYRAMID BEACH CLUB: BALI BEDS WITH BUTLER SERVICE AVAILABLE Exclusive for The Pyramid & The Sian Ka'an	√
	COCOA HIPPIE CHIC BEACH CLUB	_
	THE OASIS BEACH CLUB: WITH STAGE AND DJ CABIN ADULTS ONLY	\checkmark
À	YOGA, ZUMBA & AEROBICS GYM	_
₽Ф€	TENNIS & MULTIPURPOSE COURT: SOCCER - BASKETBALL	1
<u>*</u>	SENSORIA BEAUTY PARLOR & SPA: SAUNA, STEAM ROOM AND BODY TREATMENTS ADULTS ONLY	\$
	TEMAZCAL ADULTS ONLY	\$
	KIDDO ZONE: FUN AREAS FOR KIDS	1
	DAYTIME ACTIVITIES AND LIVE NIGHTTIME ENTERTAINMENT	√
∰ .	RED KINKY NIGHT CLUB: BURLESQUE-STYLE STAGE PRESENTATION ADULTS ONLY	\int
	24 HOURS RED CASINO: GAMES AND CONSUMPTION WITH EXTRA CHARGE ADULTS ONLY	_
·	CONFERENCE HALLS AND BUSINESS CENTER	10 HALLS 2,500 PAX
\$	VIAJES CARIBE MAYA: TOURS & EXCURSIONS THE O PHOTO	\$
Â	TABAQUERIA: BOUTIQUE WITH HANDCRAFTS, SOUVENIRS AND SNACKS	\$



All collaborators undergo a full medical checkup, prior to their work reincorporation, including the official Covid-19 test. Any collaborators showing Covid-19 symptoms

will be put in quarantine for 15 days, and prior to their reincorporation, a new Covid-19 test will be applied.

- All collaborators will undergo a daily and mandatory sanitizing process (uniform and footwear), and a temperature control located at their office entrance.
- All collaborators have been fully trained to comply with all safety & hygiene measures, and with the recently adapted operation standards.
- All collaborators wear personal protection equipment (PPE), including masks. All protocols implemented at the guest areas, are applied to the back-of-the-house and collaborators areas.
- Both, 24/7 medical attention and Covid-19 tests are available at the hotel in order to assist any guest or collaborator who requires them.

BE FREE, STAY SAFE





BECAUSE ONSISLOVESU



CONTACT YOUR REPRESENTATIVE:

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